Exchanging Your Springfield Muni Ticket Vouchers Online

Log in to your MetroTix online account by clicking "Login" in the top left corner of Metrotix.com:



Then select "MetroTix – All Other MetroTix Venues" on the bottom right corner:



Once logged in, look for "My Tickets" on the right hand side, then click on "Exchange".



Click on your Ticket Voucher:



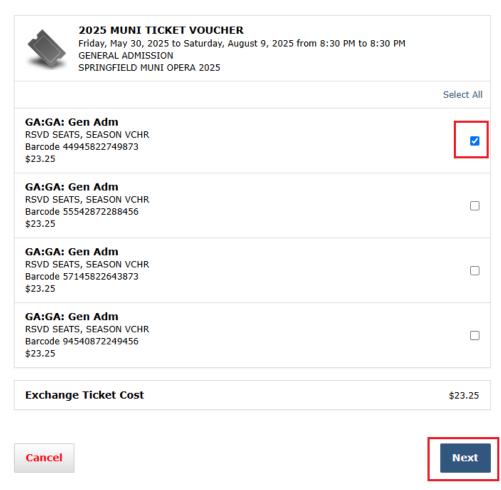
Click the check box for the number of Vouchers would like to exchange.

Please note: exchanges for different performances must be done separately. Only select the number of vouchers you are exchanging for your current performance date.

Click "Next" when you are ready to select your show.

Exchange

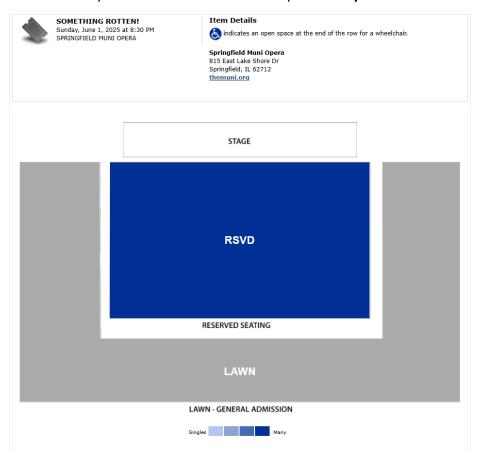
Select seats to exchange



Now you may select the performance you would like to exchange your selected Voucher(s) for:



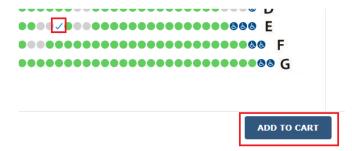
Once selected you will be taken to the seat map to **select your new seats**:



Click on the RSVD – Reserved Seating section to see the specific seats available. Any green dot is an available seat. Click on the dot and then click "**Select**" to add the seat to your cart. The dot will change to a checkmark indicating selection.



Select one available seat for each seat you selected to exchange. Then click "Add to Cart" at the bottom of the page.



Once you have selected the same number of seats as the Vouchers you are exchanging, you will then see your cart, with your new ticket information. Select your Delivery Method from the drop down menu and then click "Next".

Review the new seats and select a delivery method SOMETHING ROTTEN! Sunday, June 1, 2025 at 8:30 PM SPRINGFIELD MUNI OPERA **Change Event** 1 X SEASON VCHR RSVD SEATS 1:RSVD, Row E, Seat 21 **Change Seats** New Ticket Cost \$23.25 Old Ticket Cost \$23.25 **Exchange Cost** \$0.00 **Delivery Method** Select Select 0.00 - MOBILE DELIVERY

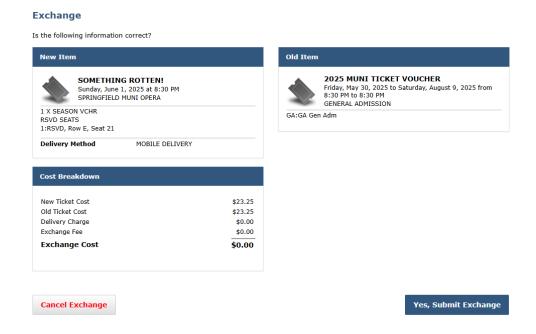
0.00 - PRINT YOUR OWN

Cancel

You will see all of your exchange information to confirm before submitting, including the tickets you are exchanging away, the new tickets, and the cost breakdown.

Next

Once you have reviewed your selection, you can click "Yes, Submit Exchange" to finish.



You will see a message indicating that your exchange has been processed. You may ignore the message about original tickets since you exchanged a Voucher.

Please destroy your original tickets. They are no longer valid.

Exchange

Your exchange has been processed.

Your new tickets and a confirmation email detailing your exchange will be sent automatically and you should receive both within a few minutes.

If you would to exchange more Vouchers for a different show, you may click "**Go To My Account**" on the bottom left and begin another exchange.

