

Important Digital Ticket Information

MOBILE TICKET DELIVERY:

Please review the following information for easy entry into the venue!

- Please download/open/save your tickets BEFORE you arrive to prevent delays entering the venue.*
- WiFi or data network access is necessary to open your tickets for the first time.
- Your mobile tickets will be scanned directly from your mobile device.
Do not print your tickets.
- Please be sure your screen brightness is set to full strength BEFORE you arrive at the entrance.
- If your mobile screen is cracked or you have a “privacy screen protector,” your tickets may not scan. Please visit the Box Office to have your tickets reissued.

***MORE INFO** - Your tickets were issued from mob.bounce@metrotix.com with a link to view and download your tickets in the following format:

- **PASSBOOK TICKETS** - Download PKPASS tickets to save and view your tickets offline in Apple Wallet on iPhone or Google Pay on Android. Most mobile devices come standard with these applications. If yours does not, please download from your app store in order to save and view your tickets.

PRINT-YOUR-OWN TICKET DELIVERY:

Please review the following information for easy entry into the venue!

- Tickets must be downloaded and printed BEFORE you arrive to prevent delays entering the venue.*
- Print ONE ticket per sheet on standard 8.5x11 white paper.
- Your tickets may be printed in either black & white or color ink.
- Please be sure the printed barcode on each ticket is not distorted.
- Print-Your-Own tickets cannot be scanned from your mobile device.
Please print your tickets.

***MORE INFO** - Your tickets were issued from pah.bounce@metrotix.com with a link to view and download your tickets.

- Print directly from your web browser or use Adobe Acrobat reader, version 4 or above, or a similar program to print your tickets.
- If you cannot locate your tickets in your inbox, please check your spam/junk folder.

If you need assistance, representatives are available to assist you at (314)534-1111 or (800)293-5949 or online@metrotix.com.