

# **MetroTix<sup>SM</sup>**

## **QUICK TIPS FOR BUYING TIX**

- ✓ **SIGN UP** for event announcements at [metrotix.com/email](https://metrotix.com/email)
- ✓ **CREATE** a metrotix.com account & check your password at [metrotix.com/login](https://metrotix.com/login).
- ✓ **UPDATE YOUR INFO** – billing address, phone number, etc.
- ✓ **USE A TRUSTED, RELIABLE NETWORK AND DEVICE**
- ✓ **CHECK YOUR BROWSER** – disabling JavaScript, cookies, SSL or using an out-of-date browser could cause site delays or errors
- ✓ **USE THE BUDDY SYSTEM...** you and your friend can both search for tickets
- ✓ **...BUT DIVIDE AND CONQUER** – the smaller the number of seats you search for, the more results you will get
- ✓ **CHECK AND CHECK AGAIN** – during an on sale, thousands of people vying for tickets will add and release seats from their shopping cart for the first 30-90 minutes. Keep searching.
- ✓ **DON'T GET DUPED** – METROTIX is the exclusive, authorized ticket seller for associated events. Your tickets are guaranteed valid only if purchased directly through MetroTix.
- ✓ **ADHERE TO TICKET LIMITS** – exceeding a limit may result in your entire order being cancelled
- ✓ **QUESTIONS? CALL OR EMAIL US** – 9am-9pm daily at [online@metrotix.com](mailto:online@metrotix.com) or (314)534-1111 or (800)293-5949. Phone lines will be busy during a big on sale. Please check back or email.